**Rudresh Shanthamurthy**

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**Professional Summary:**

* Experienced Project Manager, Certified Scrum Master (CSM) with 13+ years in IT with 9+ years in Project Management, 3 years in Program Management, 5 Years in Waterfall, Scrum & 2 years in Scaled Agile Framework (SAFe)
* Worked with global customers like Walt Disney, Shell, Best Buy, Wal-Mart, Cardinal Health, JP Morgan Chase, L’Oreal USA and possess global exposure of working for clients in UK and USA on Omni Channel platform
* Expertise in executing complex eCommerce web & mobile technologies on large distributed environment with budgets of at least $2 million
* Worked on technologies like Java, J2EE, Web Services, Service Oriented Architecture (SOA), ASP, .Net & Mobile Apps
* Successfully executed projects on fixed bid, T & M & staffing
* Extensive client facing and business development experience with complex technical service offerings
* Handle communication between the project team, program manager, senior management and all impacted stakeholders
* Served as Agile Coach / Mentor & managed team of onshore and offshore software engineers, emphasizing top-notch development practices
* Aggressively work with development teams, quality assurance teams, designers, and management to ensure & deliver the most valuable products
* Expertise on handling medical devices / pharmaceuticals projects & also possess rich experience working with regulatory, legal / IP and SME compliance teams
* Manage towards results using fact-based processes while always striving to improve those processes in an agile environment
* Identify, manage project risk, mitigation, contingency plan, budget, track revenues, gross margins, expenditures, change management, issue management, deployments & rollout’s
* Track and report project status on a regular basis, including escalating issues that require management attention
* Mentor and coach team members to ensure short-term tasks are successful while continually developing their skills
* Create an environment of success to enable confident project execution by project teams
* Exposed to all required tools that are needed to perform the job efficiently such as MS Word, Excel, Power Point, MS Project, MS Visio, Hexasoft, IBM Clarity, Team Forge, Rally & BI tools

**Technical Skills**

**Primary Skills** Java, J2EE, iOS, Android, .Net, Project Management & Delivery

**Secondary Skills**  Hibernate, Springs, JQuery, CSS. HTML 5.0, Web Services, JSF, Objective-

C, Groovy, Java, JavaScript, JSON,, SQL, Perl,PHP, HTML, , RESTful web services

**Software Methodologies** Agile, Water Fall, Ideation, SCRUM, Iterative, Kanban

**Database** Oracle, SQL, DB2, Terradata, Hadoop

**Framework** Struts, Model View Controlled (MVC), Scaled Agile Framework (SAFe)

**Domain** Banking, Retail, Household/Personal Care, Pharma & Media &

Entertainment, Energy & Utilities

**Operating Systems** Android, iOS, Windows, Unix & Linux

**Application Servers** IBM Websphere, BEA Weblogic, Tomcat, JBoss

**IDE** Net Beans & Eclipse, Xcode, Eclipse, Git

**Tools** Rational Clear Case, Rational Rose, Microsoft Visio, JIRA, Test Director,

Win CVS, Visual Source Safe, SVN, MPP, Sales Force, Rally, Bugzilla,

Sharepoint, IBM Informatica, Omniture, Team Forge, BPM, Data Power, Visual Studio, HP ALM, IBM Mainframe, Web Form, Form Tool, IBM Clarity, Microstrategy, Tableau, PHP, XML, HTML, SQL, WebLogic, SVN.

**Education:**

* Bachelors in Engineering, Siddaganga Institute of Technology, Bangalore University, India, 1997

**Accomplishments:**

* Successfully executed more than 10 million dollar project every year

**Certifications:**

* Certified Scrum Master
* Brain Bench Certified Java Programmer 2.0
* Brain Bench Certified Java-EJB Programmer
* Brain Bench Certified Web Programmer
* Brain Bench Certified C++ Programmer
* Brain Bench Certified Java Script Programmer

**Trainings:**

* Project Management Professional
* ITIL Service Transition
* ITSM Activator Training
* ITSM Approver Training
* ITSM Change Manager Training
* 2013-2014 Global Sanctions Training Program
* GIM Anti-Money Laundering and Global Sanctions 2014
* GIM Antitrust and Competition Law Training 2013\_2014
* GIM Compliance Refresher 2013/2014
* GIM Conflicts of Interest 2014
* GIM Cross Border Training 2013/2014

**Professional Experience**

**Client: Cardinal Health Aug 16 – Current**

**Role: Project Manager / Scrum Master**

**Team Size: 30+**

**Project: Redbird**

**Domain: Life Science**

**Location: USA**

**Project Description:**

The scope of the project was to provide graphic design support involving creating and updating artworks, logos, symbols, IFUs (Electronic and Paper IFUs) and illustrations. Update ISO symbols and text to align with current ISO:15223 standards (CAPA 0027). Change Order routing for part components (Carton, Pouch, IFU, Semi blanks, DCL, SIC, Hang hook) and Variable Specifications. Provide Kallik proof reading support& drawing specification transalation to Spanish and other languages. This engagement also involved working with external manufactures

**Responsibilities:**

* Helped the self-organizing, self-managing team achieve its daily and iteration objectives
* Ensured Scrum theory, events, practices and rules are understood and enacted. development team in self-organization and cross-functionality
* Motivated the Scrum team to continually improve its development process and practices  
  Worked with other Scrum Masters (Scrum of Scrums) to increase the effectiveness of Scrum framework in the organization
* Coordinates with other Scrum Masters, the System Team, and Shared Resources in the ART Release Planning Meetings
* Worked closely with Product Owners to ensure backlog items are properly and fully defined prior to acceptance into an iteration/sprint
* Encouraged and helped to achieve transparency by widely reporting/publicizing team progress/success to a varied group of stakeholders
* Identifying issues and impediments within teams and providing assistance to remove or escalate as necessary to management
* Effectively worked with other Scrum teams and Agile Release Trains as needed for planning and release management
* Guided scrum team and organization on how to use Agile/Scrum practices, and on how to get the most out of self-organization
* Facilitate Story Point Estimation, Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospectives and report team performance metrics (Velocity)
* Collaborate with regulatory, legal / IP, SME compliance team to meet FDA, ISO 27000 standards & also successfully lead CAPA activities as part of remediation
* Partner with the QA managers, regulatory, legal / IP, compliance team, labeling & packing team, purchasing & marketing team to review the timelines, clarify scope / requirements & also to validate CAPA remediation activities

**Environment:** MS-Project, Enovia PLM, Oracle, JIRA, Mercury, SVN, Rally, UNIX, Qlikview, Sharepoint, IBM Clarity, CRM, CA Rally, HP-Quality Mercury

**Client: JP Morgan Chase, Lewisville TX Feb 16 – Aug 16**

**Role:Project Manager / Scrum Master**

**Team Size: 80+**

**Project: Info 1 Decommission**

**Domain: Banking**

**Location: USA**

**Project Description:**

The scope of the project is to replace Info 1 Data warehouse platforms built on Oracle with Hadoop data model. Other objective was to have data migrated for VLS (Vendor Loan Services) which manages Home Equity, Private Banking & portion of Auto line of business to MSP (Mortgage Service Platform). VLS was managed by BFKS (Black Knight Financial Service) a third party. The idea was to disconnect VLS owned by BKFS & move all the data to MSP that will be built on single suite which had the following benefits

* Realize of $50MM / year in benefit (Business & IT)
* Simplifies the business operations with one set of applications with business procedures
* Reduce cost & complexity of future regulatory efforts by aligning projects to single suite
* Realizes a onetime $32MM + saving in cost derived from Info 1 PROD refresh by preventing duplicate information

**Responsibilities:**

* To understand the strategic goals of the program, org structure of a line of business to identify and engage senior management, SMEs, technical experts, project teams and end users as partners in the full SDLC
* Defined the phase deliverables, tracks milestones and incurred expenses versus planned expenses, engage resources, evaluates risks and recommends contingency plans
* Seamlessly partnered with the lead implementation manager and other implementation PMs in the delivery of the complete solution
* Collaborate with regulatory, legal / IP, SME compliance team to meet FDA, ISO 27000 standards & also successfully lead CAPA activities as part of remediation
* Cultivate and lead cross-functional delivery teams to ensure high quality, on-time, on-budget delivery for technology platforms
* Responsible for Project / Enhancement / Production Services fixes / support requests/defects estimation
* Worked on Business Rules management, Demand & Capacity management, Escalation management, Risks & Issues management
* Implemented a communication plan, lead project working group meetings (information gathering) and project status meetings (reporting up), and create project status reports
* Effectively assigned resources and tasks, managed quality assurance, resolution of issues, status reviews and reporting, development of standards, change control, customer support, and compliance with all policies and procedures. Also facilitated workshops such as JAD, RAD and DRP sessions
* Rally was effectively used for creating backlogs, iterations, release plan and for status reporting
* Worked on CRM tools like SalesForce for pipelines, estimates and forecasts
* Responsible for weekly status report to business sponsor
* Weekly board review on project status with stake holders / sponsors
* Identified risks, issues, document & work with respective team for mitigation / contingency plans for closure
* Good exposure to development tools like Eclipse, Intelli J, Azure
* Also served as Agile coach in transforming the business stakeholders from waterfall to Agile model
* Influenced vendors to enable real-time analysis of Hadoop data
* Reviewed other project management team member plans and strategies and recommends enhancements
* Program was executed based on Agile Scaled Framework (SAFe) with more than 80+ team scattered globally

**Environment:** MS-Project, .Net, IIS, SQL Server 2005, Oracle JIRA, Mercury, SVN, Rally, UNIX, MS-Project, Visio, Hadoop, Cognos, Teradata, Ab Initio, Qlikview, Sharepoint, IBM Informatica, IBM Clarity, Microstrategy, Tableau, PHP, XML, HTML, SQL, WebLogic, SVN, AML, CRM

**Client: Wal-Mart, Bentonville AR Aug 15 – Jan 16**

**Role: Scrum Master / Technical Delivery Manager**

**Team Size: 35+**

**Project: General Shared Service – Global Foundation**

**Domain: Retail**

**Location: USA**

**Project Description:**

The objective of the project is the migration of back office products of Wal-Mart from web form built on .Net to IBM BPM on cloud. This involved 4 phases releases starting from bug fixing activities on the existing application (Web-form, Teamwork) followed by new major enhancements. The application allows the suppliers to fill the details of the invoice, scan the documents and upload for Wal-Mart store users for review and approval. The approval workflow process was defined by Wal-Mart business in BPM with store users aligned to specific group. There was provision for suppliers and store users back & forth communication for clarification & reviews which was customized on BPM. Upon approval of supplier’s invoice, an email notification will be sent & the approved invoice will be sent to SAP. Also there was migration of tasks from one BPM instance to another based on the supply chain business request.

**Responsibilities:**

* Own, advocate, and coach existing and new teams on agile methodology and scrum practices, multiple teams in parallel if needed
* Managed projects at portfolio using PMOBOK best practices and leveraged BI tools for status reporting
* Cultivated and lead cross-functional delivery teams to ensure high quality, on-time, on-budget delivery for technology platforms
* Coach and mentor Scrum Masters, Product Owners and Developers with regards to the application of Agile practices
* Guides teams in the adoption of Agile software development practices (writing user stories, release schedules and integration planning, scrum meetings, velocity and capacity planning).
* Responsible for Project / Enhancement / Production Services fixes / support requests/defects estimation
* Worked closely with Test Environment Management(TEM) on testing planning, strategy document & timelines to align with other initiatives
* Regularly assess the Agile and Scrum maturity of the teams through retrospectives, metrics and coach the team to higher levels of maturity, at a pace that is sustainable and comfortable for the team
* Resourcing & on-boarding: Accountable for identifying the right resource for staffing within the specified timelines
* Managed product backlogs, iterations, backlogs, release plan & status reporting using Rally
* Knowledge on business rule engine & exposure to LIMS implementation as part of integration roll-out / deployment
* Status reporting to PMO’s on planning, risk, finance & change management on need basis
* Exposure to development tools like Intelli J, Eclipse, Azure
* Coach the Development Team in self-organization, continuous improvement, cross-functionality, risk identification, dependency management, conflict resolution, and solution development
* Leveraged CRM tools like SalesForce for managing project pipelines, estimates, budgeting, forecasting, forecast & actual
* Work with the Product Owner and Development Team to ensure the transparency of team artifacts through various Scrum tools including the Product Backlog, Sprint Backlog, Scrum Board and Burnt Down Chart
* Persuade and influence others through strong and comprehensive communication and diplomacy skills.
* Weekly demo with product owner, sponsor and their feedback
* Influenced IBM ODM with IBM BPM to manage and automate repeatable business rules, events and operational decisions
* Drive agile transformation initiatives serving in a consultant and coaching capacity.
* Consults with the business and technology clients to determine areas needing refinement.
* Weekly board review with stakeholders on project status in terms of scope, time, cost
* Experience with process standardization & worked with minimal guidance.
* Strategizes and formulates a plan to increase organization's agile maturity, at the appropriate time and with the appropriate business climate in mind.
* Partners with multiple management teams using Rally to ensure appropriate integration of functions to meet goals; identifies and defines necessary system enhancements to deploy new products and process enhancements.

**Environment:** ASP, .Net, Rally, IBM BPM, ODM, Data Power, Web Forms, Form Tool, IBM Mainframe, Team Forge, JIRA, HP ALM, MS-Project 2013, CRM, Tableau, PHP, XML, HTML, SQL, WebLogic, SVN.Share Point, PHP, MySQL, LAMP

**Client: JP Morgan Chase, OH May 14 – Aug 15**

**Role: Technical Project Manager / Scrum Master**

**Project: Colloborative Design & Delivery System (CDDS) - Data Governance (Master Data Management)**

**Team Size: 50+**

**Domain: Banking**

**Location: USA**

**Project Description:**

The Master Data Management and Certification Program is designed to provide a formal and collaboratively managed governance structure (Business and IT), over the definition, analysis, standardization, lineage, remediation and monitoring of JPMC critical data assets, in alignment with regulatory and compliance directives. The DMC program will address Data Governance, Metadata Management and some aspects of Data Quality within the Chase Information Management framework.

**Key drivers underlying the program are:**

* Enable Level I Data Governance that will maximize value of data while establishing trust, re-usability and compliance
* Posture data assets for Level II and Level II governance
* Institute and/or refine policies around data that includes:
* Data Governance & Data Stewardship
* Data Architecture and Modeling
* Data Quality & Data Analysis Management
* Metadata Management
* Data Monitoring
* Change Management
* Exception Handling
* Data Lifecycle Definition

**Responsibilities:**

* Actively involved in leading Data Governance program for Customer Services Organization
* Understand and drive implementation of a Master Data Management program, Data Governance program & Data Quality program
* Define the scope and priorities for developing, deploying and/or improving data management standards, policies, and processes to enhance the quality and completeness of the customer data. Work with Customer Operations leadership, Data Stewards and data analytics users across the business units to oversee their enforcement.
* Integrate Data Governance with the system development process, monitor Data Governance policies, standards and strategic roadmap
* Review quality assurance metrics and analyze data quality metrics for trends and risks
* Maintain overall accountability for leading the day-to-day Customer Data Governance program, inclusive of communication, stakeholder involvement, metrics and reporting, working group activities, conveying business value recognized through governance-facilitated activities.
* Collaborate with Data owners and users/analysts across the customer operations to modify or implement new repeatable and reliable businesses processes to improve and sustain effective data governance resulting in improved quality and consistency of data used to drive key business decisions.
* Coordinate resolution of data quality and/or completeness issues across the enterprise, resulting in improved reporting and analytic capabilities. Drive impact analysis for data-related issues to understand the risk to the organization and serve as conduit between business units and Technology to successfully execute data quality fix plans.
* Work closely with Data Architects to ensure changes are appropriately synchronized with the metadata strategy and logical data model.
* Drive development and monitoring of data quality and exception reporting across key data focus areas, primarily critical data elements used for regulatory reporting, capital planning and customer segmentation. Ensure appropriate responsibility and ownership for remediation is established.
* Resolve Data Governance issues and escalate unresolved issues to the Data Governance Manager
* Provide training on new and updated Data Governance systems and processes
* Complete, distribute, and present Data Governance metrics scorecard to provide status during weekly/biweekly Data Governance meetings

**Environment:** ASP, .Net, IIS, SQL Server2005, JIRA, Mercury, SVN, UNIX, MS-Project 2007, Visio, SalesForce, Cognos, Ab Initio, Qlikview, SharePoint, I Microstrategy, Tableau, PHP, XML, HTML, SQL, WebLogic, SVN, IBM Informatica, IBM Clarity, Rally, AML, CRM , SAF’e

**Client: L’Oreal, NJ Nov 13 – May 14**

**Role: Scrum Master / Project Manager**

**Team Size: 30+**

**Domain: Retail**

**Location: USA**

**Project Description:**

To enhance the existing Salon Centric features, introduce forms for Kerastase business & align Salon Centric with Skinceuticals. This application has Admin roles that will be entitled to create promo order forms based on the business decision. The sales representative of Salon Centric, Kerastase or Skinceuticals will place the order based on the customer request. Order can be simulated to know the actual value or availability in SAP. On successful simulation, the order will be placed by sales representatives either by On Account, Credit Card, and Cash on Delivery,

The order placed will have six months validity & this is an eCommerce application built on web and mobile platform for iOS (Omni Channel)

**Responsibilities:**

* Managed large scale, complex projects with budgets of at least $2 million
* Facilitated and coordinated the activities and personnel involved in the implementation and completion of complex projects. Projects must meet identified business needs, acquiring and utilizing the necessary resources and skills, within agreed parameters of cost, timescales, and quality.
* Guided the team and organization on how to use Agile/Scrum practices and values
* Coach the teams to higher levels of maturity, at a pace that is sustainable and comfortable for the team and organization
* Removed impediments or guide the teams to remove impediments by finding the right personnel to address task blocking issues
* Liaised with other managers within the business and manage expectations for the projects.
* Leveraged IBM ODM to manage and automate repeatable business rules, events and operational decisions
* Exposure to Human Biological Sample Management in both Drug Discovery research and Clinical Trial Phase
* Supported and trained the Product Owner, especially with respect to grooming and maintaining the product backlog
* Implemented consistent use of process checklists in all areas of project management to review and improve adherence to best practice
* Adapt and conform to shifting priorities, demands and timelines through analytical and problem-solving capabilities
* Proven ability to deliver projects on time and on budget while communicating with key senior leaders
* Defined, set and continually manage project expectations with team members and other stakeholders
* Managed projects in an Agile/Scrum environment, including
* Running daily SCRUM meetings and SCRUM of SCRUMS
* Facilitating Sprint Planning and Review meetings
* Facilitating Sprint Retrospective meetings
* Managing the Product and the Sprint backlog
* Authoring Sprint artifacts and processes
* Produce regular status updates to PMO and management team
* Delegate tasks and responsibilities to appropriate personnel & business rule engine
* Identify and manage project dependencies and critical path
* Plan, track & schedule project timelines and milestones using appropriate tools
* Proactively manage changes in project scope, identify potential crises, and devise contingency plans
* Communicate/disseminate project success criteria to involved parties throughout project life cycle
* Proficient with business process, operations, and metric definition best practices
* Identify areas of opportunity, manage conflicts, and collaboratively create mutually acceptable solutions.
* Effectively worked with Omniture tool (Site catalyst / Web Analytics) for end user tracking for sales team
* Work closely with business stake holders during BUAT phase

**Environment:**  Objective-C, Groovy, Java, JavaScript, JSON,, SQL, Perl, PHP, HTML, Xcode, Eclipse, Git

RESTful web services, Mac OSX, UNIX/Linux, Share Point, HP Mercury, JIRA, Google API’s, Face Book API’s, Twitter API’s, MS-Project 2007, IBM ODM

**Client: JP Morgan Chase, NY Aug 12 – Nov 13**

**Role: Scrum Master**

**Team Size: 35**

**Domain: Banking**

**Location: USA / India**

**SDLC: Agile**

**Project:**

• JP Morgan Chase – Self Service Portal

• Home Mortgage - App

**Self Service Portal (Conference App)**

**Project Description:**

To develop Self Service Portal as a standalone application with new user experience by addressing, usability and performance issues to increase adoption. To Integrate with SiteMinder for SSO and enhanced role based access to the admin portal and multi tenancy, single instance to support multiple LOBs. The scope involved migration of existing business rule engine, events and associated data like Speakers, Hotel/Venue (one time) and master data update scripts for importing the Global/Institutional speaker list (one time). This application was built for web and mobile platform for iOS (Omni Channel)

**Home Mortgage App**

**Project Description:**

The scope of the project is to develop home mortgage app which allow JP Morgan Chase end-users to buy or refinance home. The App has rich set of features like pre-qualify online, check & understand the mortgage & refinance rates. The App also provides calculator feature which helps end users to get the payment terms, duration, rate of interest & and search mortgage banker based on the zipcode. This is an eCommerce application built on web and mobile platform for Android (Omni Channel)

**Responsibilities:**

* Managed large scale, complex projects with budgets of at least $3 million
* Create work breakdown structure, project plan including schedule and resource planning, critical path analysis, business and technical analysis, coordination of work efforts between work packages and organizations, strategic recommendations, scheduling, task assignment, technical and project documentation, meeting summaries, status reports, risk and issue management, change management, among others
* Derived mitigation and contingency plans based on the project risk and tracked effectively till the closure
* Coordinate all supply chain services within the San Diego area such as material planning, scheduling, and strict inventory control for immediate availability to newly established stores
* Facilitated sprint planning, release planning, daily stand-ups, product demos and sprint retrospectives
* Managed and effectively deliver features committed to for the train release using Agile / Scrum
* Effectively worked with product owner in developing, maintaining and grooming Product Backlog
* Removed impediments/blockers in order to keep teams productive
* Identified and manages dependencies with other internal or external teams
* Create and maintain project plan- coordinating with Client on tasks and timeline to support on-time delivery
* Track customer requirements, design, customer acceptance testing , and production release reviews and approvals
* Lead cross-functional development teams of more complex initiatives, coordinating external and internal resources
* Provide day-to-day project leadership and decision making on critical project issues as they pertain to project scope, value, schedule, budget, methodology and resources at project, functional and task levels
* Manage 3rd party vendors (internal and external) as an integral part of the project team's activities
* Produce internal and client reporting – dashboards
* Manage all aspects of implementations from a project management perspective
* Assist in developing initial project plan and implementation timeline, maintain plan and coordinate plan
* Engage internal resources based on project plan and timeline, manage client expectations throughout project, drive project execution and identify issues and risks
* Derived mitigation and contingency plans based on the project risk and monitored till the closure
* Report to implementation team, internal management and client project details, status and issues
* Worked effectively with sales / account management team on RFP’s, RFI’s in providing technical solutions business rule engine & cost estimates
* Support multiple implementations and be accountable for on-time delivery
* Create/maintain Implementation Workgroup packages used to support project and status meetings – containing: agenda, client deliverables, RT deliverables, Specification tracking, issues/risk tracking, task list
* Hold internal and client project teams accountable for task execution and project timeline
* Worked closely with business stake holders during BUAT phase

**Environment:** Objective-C, Groovy, Java, JavaScript, JSON,, SQL, Perl, PHP, HTML, Xcode, Eclipse, Git , RESTful web services, Mac OSX, UNIX/Linux, SAP, Data Warehouse, Share Point, HP Mercury, JIRA, Google API’s, Face Book API’s, Twitter API’s, IBM ODM, SAFe

**Client: Best Buy, MN Oct 11 – Aug 12**

**Role: Project / Delivery Manager**

**Team size: 28**

**Domain: Retail**

**Location: India**

**SDLC: Agile**

**Project:**

* Mobile Upgrade Checker
* Digital Deals
* Windows 8 App

**Project Description:**

Mobile Upgrade Checker will allow the customer to upgrade the existing plans based on the service agreement. The users will be notified via mail two months prior to contract expire date.

The upgrade checker was targeted for Verizon, T-Mobile, Sprint, AT&T. This application is hybrid & targeted for both desktop & mobile. The payment transaction was managed using gateway on credit, debit & in-store pick-up options & order submission was managed by OMS.

This is an eCommerce application built on web and mobile platform (Omni Channel)

**Responsibilities :**

* Lead the project by facilitating scope, managing customer expectations, monitoring day to day execution and ensuring the project is on schedule and within budget
* Managed projects in an Agile/Scrum environment, including
* Running daily SCRUM meetings and SCRUM of SCRUMS
* Facilitating Sprint Planning and Review meetings
* Facilitating Sprint Retrospective meetings
* Managing the Product and the Sprint backlog
* Authoring Sprint artifacts and processes
* Produce regular status updates to PMO and management team
* Managed the implementation of projects on a daily basis including defining deliverables, creating and monitoring project schedules
* Managed onsite/offshore Waterfall Model successfully…
* Aligned project objectives with stakeholders' objectives;
* Effectively mentored project managers in terms of budget, project plan, scope, timelines & deliverable’s
* Lead teams through all phases of System Development Life Cycle(SDLC);
* Created project plans, resource plans, program metrics, communication plans and develop analytics supporting life cycle activities
* Track customer requirements, design, customer acceptance testing , and production release reviews and approvals
* Helped supply chain meet global service level and inventory targets for value streams generating $200M annual revenue.
* Developed communication plans to ensure business and executive stake holders are well informed and are provided with accurate information to support decision making;
* Identified project dependencies and collaboratively work with team members to ensure the project schedule is followed;
* Effectively communicated project status, actions, decisions, risks, issues and schedule for the customer's project portfolio;
* Prepared executive steering committee communications;
* Over see the implementation of Commercial off the Shelf (COTS) solutions and ensures overall quality
* Worked on site catalyst tools like Omniture for tracking end users during product promotions
* Project was built based on Kanban Model in a fast pace environment
* Collaborated between project team members to ensure the team is provided with clear and accurate information in a timely manner
* Coordinated activities of sub-teams, provide reports on project progress to management and ensure adherence to sponsor's standards, processes, policies and procedures

**Environment**: Java, J2EE, Websphere, JIRA, Mercury, SVN HTML5.0, jQuery, CSS, Omniture, UNIX, Android SDK, SAP, Omniture,, Share Point, HP Mercury, JIRA, MS-Project, Visio, Sales Force, Restful web services, Google API’s, Face Book API’s, Twitter API’s, Visual Studio

**Client: Merck, USA Nov 08 – Oct 11**

**Project Manager**

**Team Size: 40**

**Domain: Pharmaceuticals / Health Care**

**Location: India**

**SDLC: Waterfall**

**Project Description:**

Merck is an American pharmaceutical company and is one of the largest pharmaceutical companies in the world. The scope of the project was to develop web sites for Merck subsidiaries which includes Dr.Scholl’s , Vivalax and Coppertone for different regions including USA, UK, Brazil, Australia, Taiwan & Singapore. The Merck marketing team worked effectively with branding team in defining the content, brand for the web layouts. The legal team was responsible for approving all the contents related to terms & conditions. & this is an eCommerce web based application.

**Responsibilities:**

* Responsible for managing and maintaining engineering teams of 25-50 people
* Effectively communicated project expectations to team members and stakeholders
* Aggressively worked with marketing, branding team for requirements & web contents
* Determine and assess the need for additional staff and make the appropriate recruitments if necessary during project cycle
* Managed end-end lifecycle of complex and large project deliveries
* Status Reporting, tracking, escalating issues, risk management for owned deliveries
* Managed concurrent project releases with engineering teams to deliver quality software releases on time using waterfall SLDC
* Exhibits strong technical understanding of software development lifecycle, methodologies, and configuration management.
* Expertise on the delivery process and ensures brand teams are conversant with the process
* Ensured that project managers and support staff adhere to development process, maintain all documentation through project life cycle.
* Oversee team of project managers to drive complex projects to completion based on scope and budget
* Developed resource plan for project management group based on current projects and pipeline.
* Managed workload by ensuring appropriate project management resources are assigned to projects based on skills and effort for waterfall SDLC
* Involved in creation and review of estimates and project plans.
* Works with the project team to review high-level functional requirements documents.
* Supervises and mentors team by providing guidance for processes
* Provide team with direction in planning and executing projects, monitor progress, budgeting work to completion estimates, risk escalations and take necessary corrective action in order to achieve success.
* Train and onboard new project managers/coordinators to the interactive methodology and processes
* Ensures that deliverables are of the highest quality possible, and delivered on time and on budget
* Conduct periodic reviews of Project management team working closely with the supervisor.
* Contributes towards process improvement and implementing project management tools for continuous improvement and efficient project delivery.

**Environment**: Java, J2EE, Springs, Hibernate, IBM Web sphere, JIRA, SVN, MS-Project, UNIX, DB2, HTML 5.0, JavaScript, CSS, Restful Web Services, JSP, Share Point, HP Mercury, Android SDK

**Client: Shell, UK Mar 06 – Oct 08**

**Role: Project Lead / Project Manager**

**Team Size: 20**

**Domain: Energy & Utilities**

**Location: USA / India**

**SDLC: Waterfall**

**Project Description:**

Shell is an energy company that explores for, produces and trades in a range of energy resources. Shell explores for and produces oil and gas and we create essential products from them, such as fuels and petrochemicals. Shell also has a broad portfolio of hydrogen, bio fuels, wind and solar power interests. Shell provides consultancy and technical services as well as research and development expertise to the energy industry. Shell has many customers across worldwide.

**Responsibilities:**

* Developed project plan and obtain management approval on the same
* Revamped existing Java API’s & fine tuned the SQL queries for better performance
* Re-designed the existing UI’s (HTML, CSS, Java Script) for rich end user presentation
* Responsible for complete end to end project management including release planning, delivery, monitoring progress and reporting
* Analyzed the actual performance against the plan and make adjustments consistent with plan objectives.
* Worked with HR team for on-boarding resource for the new project engagements
* Involved in functional expertise in design reviews and key decisions as well as risk strategies
* Facilitated communication between line of business, developers and design team on reporting progress and resolving impediments
* Tracked project metrics and executed tasks and deliverable’s as per plan
* Provides guidance to support in responding to technical issues
* Project followed the Waterfall mode for delivery, roll-out & deployment

**Environment:** Java, J2EE, Struts Framework, MS Visio, DB2, HMTL4.0, JavaScript, CSS, UNIX, JIRA, SVN, Eclipse, Share Point, HP Mercury

**Client: IBM, LA Jun 03 – Mar 06**

**Role: Sr.Software Engineer / Project Lead**

**Team Size: 13**

**Domain: Media & Entertainment**

**SDLC: Waterfall**

**Project Description:**

Buena Vista Home Entertainment (BVHE) is a wholly owned subsidiary of the Walt

Disney Company. As part of the Walt Disney Studios, BVHE distributes and markets

Video and DVD products from the Walt Disney Pictures, Touchstone Pictures etc.

BVHE thought of sharing their finished good products with their collaboration

partners in a secure environment and manage the workflow. They opted to go for

PLM Product Central which would meet their needs. Most of the OOTB functionality

was made use of & fewer customization were done. & this is an eCommerce web based application.

**Responsibilities:**

* Develop, test, implement and co-ordinate application release as per the requirement
* Developed technical designs for application development.
* Developed and execute unit test plans.
* Support formal testing and resolve test defects
* Identify production and non-production application issues
* Worked with third party vendors in terms on task allocation & completion

**Environment:** Java, J2EE, Spring, Struts, Hibernate, Microsoft Windows 2000, Oracle 9i

Weblogic 7.1, SVN, eMatrix Core – 10.0.5.0, eMatrix ServletRMI - 10.0.5.0, Application Exchange Framework -10.0.5.0, Product Central 10.0.5.0